

A Weekly Update
For The Employees of
North Central Health Care




WEEKLY CONNECTION WITH OUR TEAM



Jill Meschke



Dr. Robert Gouthro



Jaime Bracken



Jarret Nickel



Tom Boutain

We hope that all our NCHC employees had a chance this week to have some fun, some food and really feel the appreciation we have for all of you, the work you do and the commitment you have to our organization and the people we serve. We want to extend our gratitude to you all. We have an amazing team of employees who give so much of themselves each and every day. Thank YOU for all YOU do. We thought the photos this week speak volumes to the connections we are forging with one another at NCHC!

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ADMINISTRATOR ON-CALL
x4488 or 715.848.4488

In the event of Phone System Outage, reference the O:drive "On-Call Information Folder" for Schedule and Cell Phone #'s.

**Monday, October 8 –
Sunday, October 24**

Jarret Nickel



Person-Centered
Shout out

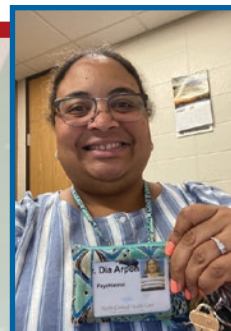


**Rosa Escamilla Vega,
Mount View**

Why: Having positive attitude despite having to work multiple units over the weekend!

Submitted By: Jenny Flath





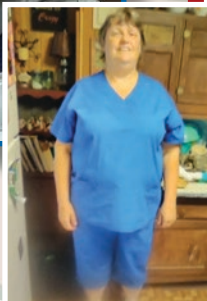
North Central Health Care

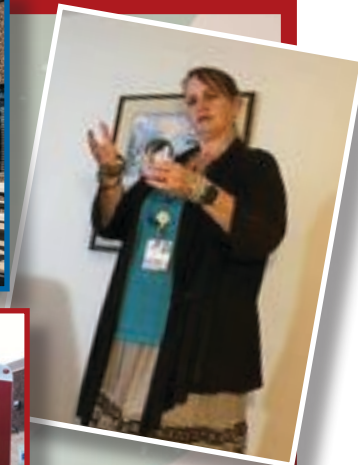
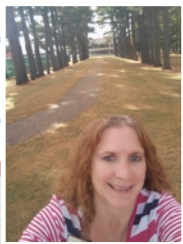
EMPLOYEE CELEBRATION

Week OCTOBER 4 - 8, 2021

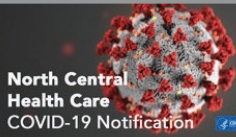
We hoped you enjoyed the week! We have an amazing team assembled here at North Central Health Care and because of each and every employee, we provide the best care for our communities. We make a difference each and every day because of you, so thank you!

Check Out Some of This Week's Fun!









Wear a Mask – Maintain Social Distance – Wash Your Hands – Stay Home If You Are Sick. Report Symptoms and Covid-19 Exposures to Employee Health and Manager

Staff will continue to screen appropriately, report symptoms and not report to work if experiencing any signs of illness. Staff are required to use PLT or take unpaid leave due to symptoms or exposure. **Employee Health: 715.848.4396**

COUNTY POSITIVITY RATE

MARATHON: 8.29%

LINCOLN: 13.13%

LANGLADE: 16.28%

Please follow **Alert Level Response** based on the County Positivity Rate of your location.

PPE GUIDELINES

Visitors: Cloth face covering or surgical masks required by all. Visitors to Nursing Homes & Adult/Youth Inpatient Hospitals will be screened using the COVID Screener (Version 3). All other visitors will only require temperature check.

Employees: Face coverings required while entering the building. Self-screening required using temperature kiosks procedures. Surgical masks at a minimum required while within all NCHC buildings. Staff may remove masks while working alone in private offices.

Employees Working in Direct Patient/Resident Care: Each patient/resident care area will be designated as being in Standard, Enhanced or Covid-19 Confirmed/Suspected Precautions. Units on Enhanced or Covid-19 Confirmed/Suspected Precautions must have it clearly posted on the entrance to the unit.

- o **Standard Precautions** – Surgical Mask and Gloves required. Eye Protection (face shield, goggles or safety glasses) required during applicable isolation precautions.
- o **Enhanced Precautions** – Surgical Mask, Eye Protection (Face shield, goggles or safety glasses), Gloves and Gown during patient encounters required.
- o **Covid-19 Confirmed/Suspected Precautions** – N95 Mask, Eye Protection (Face shield, goggles or safety glasses), Gloves and Gown during patient encounters required.

NCHC COVID-19 WEEKLY CASE REPORT

Confidential Employee Report

Employee Cases Reported through October 7, 2021

Cases reported below are current active employee cases. All employee cases previously reported that are no longer shown below have been cleared to return to work from NCHC Employee Health and local health officials based on a review of the individual case details.

Program	Current Active Employee Cases	Date Reported
<i>New Cases</i>		
Housekeeping – Wausau	1	10/7
Food Services – Wausau	1	10/7
Pine Crest – South	1	10/7
MVCC Northwinds Vent	1	10/5
Crisis – Wausau	1	10/4
Crisis Stabilization – Adult	1	10/4
MVCC – Southern Reflections	1	10/4
<i>Previously Reported</i>		
Patient Accounts – Wausau	1	9/28
Total Active Employee Cases	8	

GENERAL OPERATIONAL GUIDELINES

Program admissions, closures, and operations will be determined by Incident Command daily. Updates provided to staff at least weekly.

Direct Care/Visitors

- Essential visitors and contractors only.
- In-person treatment allowed in all programs. Masks and social distancing required. All areas require departmental cleaning procedures for pre/post in-person visits. Virtual treatment optional.
- In-Person Visitation allowed at Nursing Homes, Inpatient Hospitals, CBRF and Residential Homes (unless noted to right).
 - Program-established visiting hours.
 - Visitation limited to designated visiting areas or resident rooms only. No other travel throughout facilities. 2 visitors maximum per resident/patient at any time. Length of visit is determined by program.
 - Indoor, window, compassionate care and outdoor visits allowed.
 - Outdoor visits are weather-permitting and determined by program.
 - Screening, masks and social distancing required.
- Volunteer programming allowed. Limited to 5 max at a time in building. Covid-19 vaccination required.

Meetings or Groups - Please refer to Alert Level Response

- NCHC in-person meetings allowed. Masks, 6-foot social distancing or physical barriers between individuals required.
- Treatment groups **SUSPENDED** at this time due to current community positivity rates. Only DBT & AODA Groups allowed.
- Non-NCHC groups or meetings are not permitted (i.e., AA, NA) in care areas (nursing homes, outpatient clinics). Wausau Campus Theater is allowed to be scheduled for outside group use. Contact Administration Office 715.848.4405.
- Group sizes for meetings limited based on each County's Positivity Rate. Masks & social distancing required. Meetings require Incident Command approval if in RED or higher # of people than design. limit.

HR / Remote Work

- On-site interviews and Orientation are allowed with an option for virtual participation provided.
- Remote Work limited to those requiring exceptions. Please work with Manager and Human Resources if exceptions are required.

PROGRAM-SPECIFIC OPERATIONAL UPDATES

Programs with Operational Changes

Follow General Operational Guidelines (left) in addition to changes below.

- **Crisis Stabilization Facility - Enhanced Precautions: Adult & Youth.** Youth Closed for admissions through 10/10. Adult Open for Admissions.
- **Mount View:** In-Person Visitation **OPEN** for all units **EXCEPT** Southern Reflections. Visiting Hours M-F: 9am – 6 pm, Weekends: 11 am – 5 pm. **Enhanced Precautions: Only Unvaccinated Residents on Southern Reflections, Northwinds Vent & Lake View Heights.**
- **Pine Crest:** In-Person Visitation **OPEN** for all units **EXCEPT** South. Visiting Hours: M-F: 9am – 6 pm, Weekends: 9am – 3pm. **Enhanced Precautions: South.**
- Residential Services:** Open and operational.
 - o **Contact Precautions: Forest Street and Jelinek** due to presence of bed bugs.
 - o **Riverview Towers and Riverview Terrace:** Visitation allowed. Visitors and residents must wear a mask when outside of their apartment, in any indoor shared space.
- **Lakeside Recovery/MMT:** Closed. No Admissions.

Open & Operational

Follow General Operational Guidelines (left).

- Adult Day Services – Wausau
- Adult Day Services – Antigo
- Adult Day/Prevocational Services – Merrill
- Adult Protective Services
- Aquatic Therapy Center
- BHS Adult Hospital
- BHS Youth Hospital
- Community Treatment
- Clubhouse
- Crisis Center
- Hope House - Wausau / Antigo
- McClellan House
- Outpatient Clinics
- Pharmacy
- Prevocational Services – Wausau
- Transportation

Program Hours and Operations Online: www.norcen.org/Covid-19



WINNERS

GUESS OF THE DAY



HOW MANY PEANUTS?

Answer: 568

Maddie VanErmen,
Mount View Care
Center

Facebook Guess
of 565



HOW MANY POPCORN KERNELS?

Answer: 20,424

Laura Lor,
Mount View Care
Center

Facebook Guess
of 20,777



HOW MANY PIECES OF CANDY?

Answer: 161

Brittany Thomas,
Patient Access

Facebook
EXACT Guess
of 161



HOW MANY STICKS OF GUM?

Answer: 613

Maggie Mishall,
Food Services

Food Truck Rally
Guess of 615

In total, we had 618 guesses that came in electronically (Facebook & Email)
And 732 guesses that were made at the Food Truck Rallies!

CONGRATULATIONS!

These Employees Won a Kwik Trip Gift Card AND the Jar Full of Goodies!



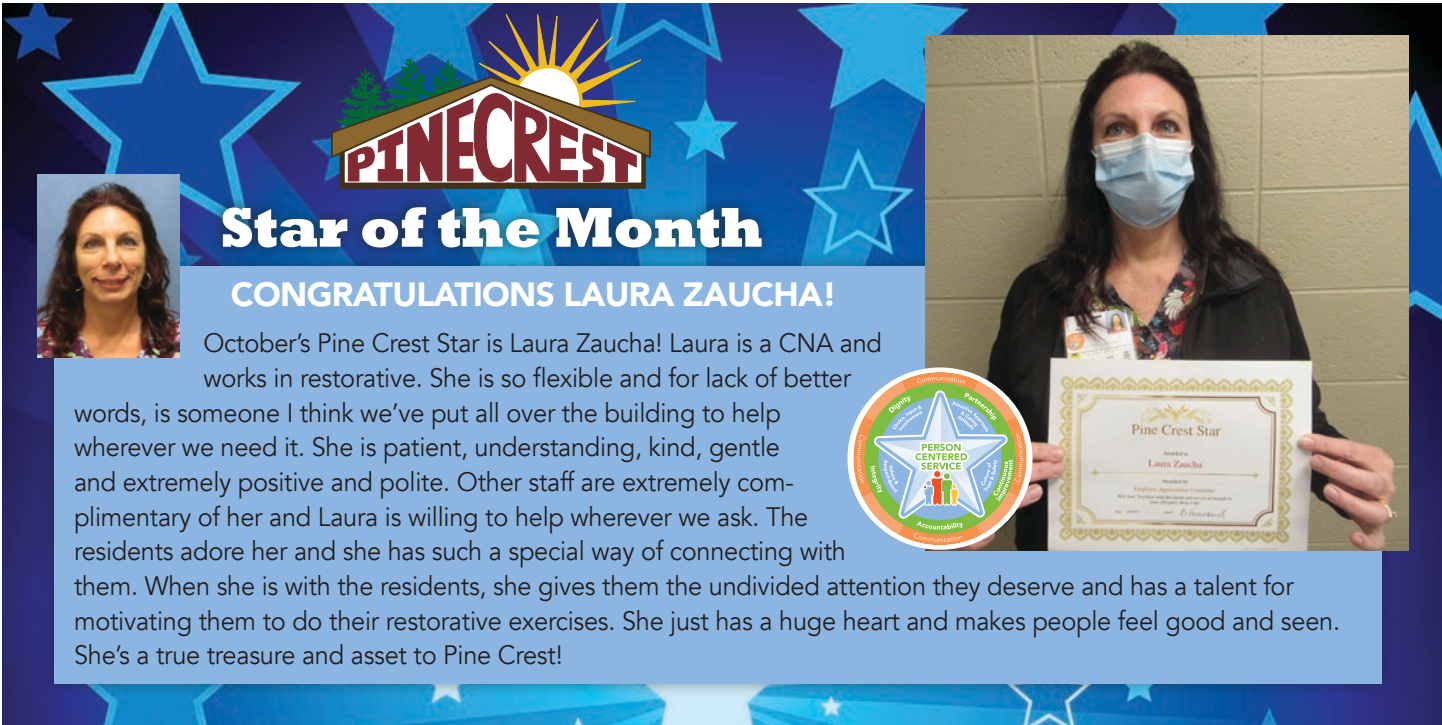
PHOTO OF THE WEEK

SHARE YOUR PHOTO OF THE WEEK

Email: Communications@norcen.org or Text: 715.370.1547

This week we celebrated the Grand Opening and Ribbon-Cutting of the new Mount View Care Center. An open house was held on Tuesday, October 5 and welcomed hundreds of people from our community to take a self-guided tour of the new nursing home tower. Thank you to all those who helped plan and hold a safe and welcoming event. The Wausau Region Chamber of Commerce gave the official nod as Marathon County Board Chair and NCHC Board Chair Kurt Gibbs, along with Jarret Nickel, Operations Executive cut the red ribbon. Congratulations to our NCHC team. Next week our residents will begin to move in and we start the next chapter of care at North Central Health Care.



Star of the Month

CONGRATULATIONS LAURA ZAUCHA!

October's Pine Crest Star is Laura Zaucha! Laura is a CNA and works in restorative. She is so flexible and for lack of better words, is someone I think we've put all over the building to help wherever we need it. She is patient, understanding, kind, gentle and extremely positive and polite. Other staff are extremely complimentary of her and Laura is willing to help wherever we ask. The residents adore her and she has such a special way of connecting with them. When she is with the residents, she gives them the undivided attention they deserve and has a talent for motivating them to do their restorative exercises. She just has a huge heart and makes people feel good and seen. She's a true treasure and asset to Pine Crest!



REFER A FRIEND EARN \$500

Here's how it works...

Step 1: Tell Us About Your Recruit

- Text "Refer" to 715.598.3663
- Email HRresources@norcen.org
- Complete Referral Form in Human Resources

Step 2: Meet Required Criteria

You and your recruit must be in good standing throughout this period and have no written warnings for attendance or other performance.

Step 3: Get Paid!

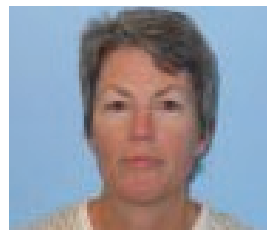
When your recruit joins the NCHC Team, and you both have met the referral requirements YOU will earn the following:

- \$250 after 90 days
- \$250 after one year

We value your referrals and know that together we can strengthen our North Central Health Care team. That's why earning some extra cash for your employee referrals has never been simpler. So text that friend, and get the ball rolling.

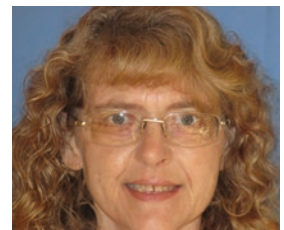
For additional details and qualification requirements please refer to the Referral Bonus Policy.

ON THE MOVE Congrats on Your Recent Transfer or Promotion!



Kathryn Freund

Recently transferred from Mount View Care Center to Pine Crest as a Registered Nurse.



June Miller

Recently transferred from Residential Care Assistant to Program Aide in Prevocational Services.

RETIREMENT ANNOUNCEMENTS: KELLY RAYMOND - 35 YEARS OF SERVICE Congratulations & Thank You For Your Service

Kelly Raymond recently retired from Adult Day Services after 35 years of service. Kelly's last day was Wednesday, October 6. We thank Kelly for her many years of service. We wish you the best in your retirement!





WELCOME THESE NEW EMPLOYEES TO THE TEAM!

These employees were welcomed at Orientation on October 4, 2021

Health HIM



Heather Zanon – Health Information Specialist II

IMS

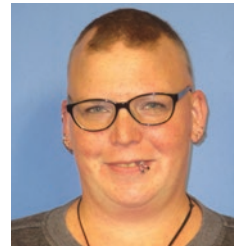


Choua Khang – Informatics Analyst I

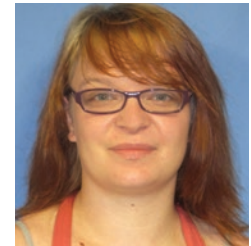
Food Services



Eiken Xiong – Dietary Aide – Wausau



Natasha Gehrke – Dietary Aide – Wausau



Jennifer Podeweltz – Dietary Aide - Wausau

Mount View Care Center



Ashley Williams – CNA

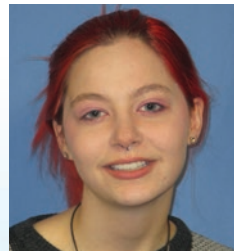


Amanda Salawater – Hospitality Assistant

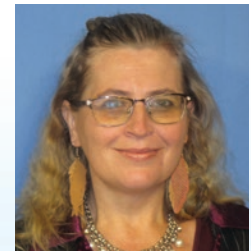


Heather Wasmundt – CNA

Pine Crest



Xandra Bienfang – Hospitality Assistant



Tammy Blaise – Hospitality Assistant

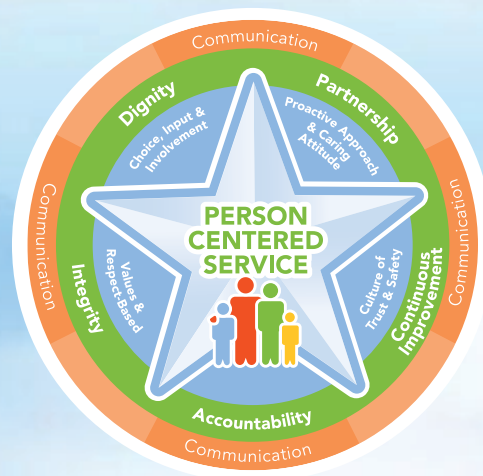
Pine Crest



Michael (Shane) Rice – Registered Nurse
Prevocational Services



Angela Burton – Program Aide



We are so excited to have you on our team!



PEDESTRIAN SAFETY AWARENESS

October is Pedestrian Safety Awareness Month.

The days are getting shorter and weather conditions will get more dangerous. It's important for drivers and pedestrians to both be aware of their surroundings.

Everyone can follow these simple tips:

- Walk on sidewalks, if no sidewalks, walk facing traffic as far from traffic as possible. Consider buying a reflective vest, bright colors and/or carry a flashlight/headlamp.
- Cross at crosswalks and use the signal button.
- Keep alert at all times; don't be distracted by electronic devices that take your attention off your surroundings. This can also prevent a sprained ankle or running into a parked car on the street.
- Drivers should be extra cautious when backing up. Pedestrians can move into your path.
- Parking lots can be an accident waiting to happen. Drive slowly and stop at intersections in the parking lot or at areas that have poor visibility.



Sherry Hughes, PA

EMPLOYEE HEALTH & WELLNESS CENTER

1100 Lakeview Drive, Wausau, WI
North Central Health Care Campus
Door 25

Schedule an Appointment:
715.843.1256 or MyAspirus.org

Clinic Hours

Monday - Wednesday - Friday: 8:00 am - 4:30 pm
Tuesday: 6:30 am - 3:00 pm
Thursday: 10:00 am - 6:30 pm



NOTICE: O & M DRIVE SERVER REBOOT

October 13, 2021

On Wednesday, October 13th at 8:00pm, CCITC is planning to install routine security updates on the server that houses the O and M network drives. Server reboots are necessary to complete the security patch installation. The reboot for the O and M network drive will last approximately 15 to 60 minutes.

In preparation for the installation of these routine security updates, please close out of any documents you have opened on the O and M drive PRIOR to 8:00pm on Wednesday, October 13th.

If you encounter issues accessing documents on the O and M drive AFTER the security updates, please reboot your computer.

If you continue to experience issues, please contact the CCITC Help Desk at extension 6710 or 715-261-6710.

ManageWell HEALTH COACHING SESSIONS ADDED

NCHC Wellness Program Update

More dates and times are now available in the ManageWell portal for the NCHC Wellness Program for employees to complete their Coaching Sessions. You can schedule telephonic or in-person in the wellness portal under the health coaching activity.

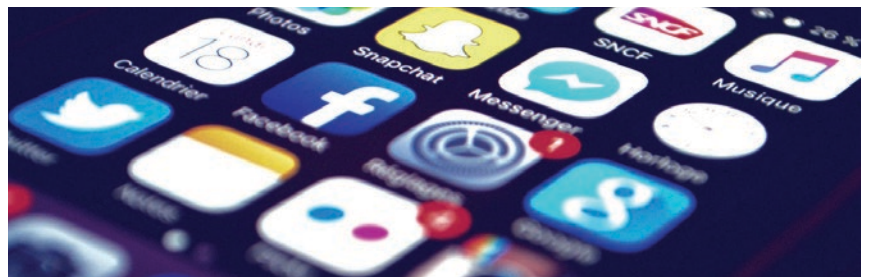
Visit <https://managewell.com/login.html>



Join the NCHC Team for the 12th Annual Turkey Trot,

benefiting the Marathon County Hunger Coalition
Thursday, November 25, 2021

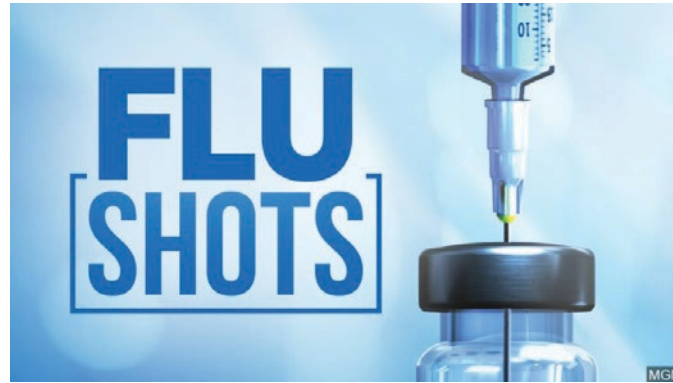
8:30 a.m. Race begins
<https://www.unitedwaymc.org/turkey-trot/>



Get Social!



Catch up on news, info., photos, videos, employment opportunities and more by following North Central Health Care on Facebook, Twitter and LinkedIn!



ANNUAL EMPLOYEE INFLUENZA VACCINE CLINICS

All NCHC staff will have until November 12, 2021 to get their flu vaccine.

NCHC Campus

LOCATION: New MVCC Assembly Room
(Enter at New Main Entrance of new building)
No appointment needed.

10/22 6:00 am – 12:00 pm

Note: The COVID Vaccine Clinic will be held on October 8th at the same time as the Influenza clinic.

Pine Crest

LOCATION: Classroom
No appointment needed.

10/22 6:00 am – 12:00 pm

Merrill Center

LOCATION: Nurse's Office (See Mandy or Sierra)
No appointment needed.

10/13 10:30 am – 12:30 pm

10/20 10:30 am – 2:30 pm

Antigo Center

LOCATION: Nurse's Office (See Kristen King)
No appointment needed.

10/12 12:00 pm

10/19 12:00 pm

All other employee flu vaccinations will be provided through Aspirus Employee Health & Wellness Center at the Wausau Campus. Please call to make your appointment: 715.843.1256.

If you are declining the flu vaccine, your declination form MUST be on file by the deadline or you will be removed from the schedule. Please contact Employee Health for a declination form at 715.848.4396 or email Renee Erickson RErickson@norcen.org or login into UKG Learning.

To access the Annual Flu Vaccine Declination and Employee Health Forms, you may log into UltiPro/UKG:



Once logged into UltiPro/UKG, locate the grey bar on the left or right side of the screen:



Place your cursor over the grey bar and it will reveal an arrow. Click the arrow to advance the Main page to a secondary screen:



Under Employee Health Information, is the link to the Annual Flu Shot Information.

